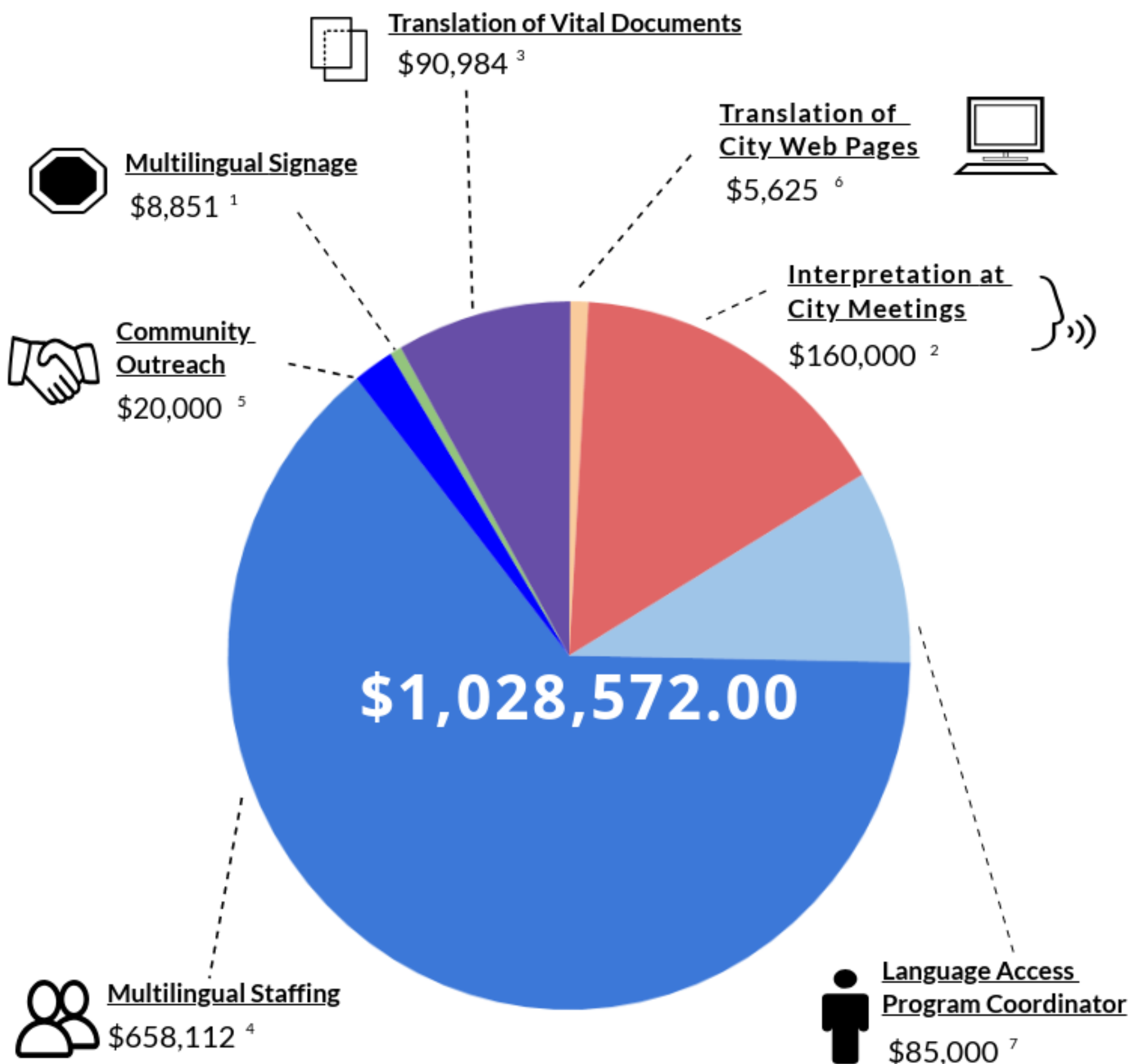


# Funding the Language Access Policy for FY 2019

## Long Beach Language Access Coalition



1 Required by LAP and dollar figure from LAP

2 Currently, the City spends approx. \$80,000 per year on interpretation services. **Over the last 6 months, there has been a 78% increase in the demand for interpretation services.** As more residents become aware of their rights pursuant to the LAP, the City will need even more resources for interpretation services.

3 Dollar figure from LAP. This is an ongoing process, as many documents still need to be translated and new documents are created by the City all the time, which need to be translated. **Over the last 6 months, there has been a 22% increase in the demand for translated documents.**

4 Dollar figure from LAP. Front Desk Staffing is critical because LEP residents are not being assisted in their primary language when they call or walk into the City.

5 Community outreach is desperately needed so that LEP residents are aware of their rights pursuant to the LAP. The LAP is underutilized because residents do not know about their rights. Outreach would include creating multi-lingual outreach materials, hosting community meetings, conducting outreach to partner organizations, interpretation at outreach meetings and Coalition member staff time to conduct outreach.

6 Dollar figure from City Staff report dated 8/12/14, which states that it costs \$75 per web page translation.  $\$75 \times 3$  (3 languages) adds up to \$5,625.

7 This position is currently funded by the city part-time, but the figure reflects transition to FTE needed to implement the policy.